

Croxteth Park

Care Home

Taking care to know you,
so everyone feels at home



Friendly care in a bright
and relaxed atmosphere



Four Seasons
HEALTH CARE

A warm welcome to Croxteth Park Care Home

What makes the resident experience at Croxteth Park so special?
We believe it's our real sense of 'family' that has kindness,
friendliness and respect right at its heart.



Our team provides residential care for the frail elderly and for people who simply need a little help with everyday activities such as eating, washing, dressing and getting around. We also provide specialised support for those living with dementia.

In every case we're here to provide all the care each resident's own family could wish for. Croxteth Park Care Home is conveniently situated in a residential area opposite the library and within easy reach of local shops and public transport.




All areas of our home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or meet with family and friends.

This brochure will tell you a little more about us.

To come and visit please give us a call on

0151 286 6280



**Every day,
we work to make
our service even
better.**

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident's experience special.

**Nobody listens
to residents' views
quite as closely as
we do.**





**Our team is
dedicated to
fostering a
sense of home
and belonging**



**We recruit
our team
on their
values**

Professional, practical and personal

Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.

As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and

exploring all the ways we can make them happy and comfortable. It's all about giving our residents and their loved ones the confidence that we're providing the very best of care, and delivering special resident experiences every day.



Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we'll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they're most welcome. Or, if they prefer quiet time alone, we'll respect that too.

Taking care to know you, so everyone feels at home



**Mealtimes are
a highlight of
our day**

**There's nothing quite
like traditional home
cooking to give
everyone a lift.**

We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we're pleased to serve them their meal in the privacy of their own rooms.

All the comforts of home

Our home provides interiors and facilities that are modern and welcoming. We encourage all residents to make their bedrooms feel even cosier with personal touches such as cherished pictures, mementos and small items of furniture.



All Rooms En-suite



Home Baking



Hair Stylist



Sensory Gardens



Free Wifi



We encourage residents to add own touches

Residents at Croxteth Park have a choice of television lounges and quiet sitting rooms, all perfect places to welcome visitors. In the warmer months people also enjoy relaxing outdoors in our patio seating area or experiencing the sights, sounds and fragrances of our sensory garden. The more green-fingered residents even help to tend the home's allotment. We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

Dedicated 24-hour dementia care



Many of the residents we care for are living with dementia. Our experienced team understand the individual challenges that our residents may face on a day-to-day basis and strive to support them to overcome these challenges in order that they can continue to enjoy all aspects of their lives.

Croxteth Park Care Home Location

Croxteth Park Care Home is conveniently situated in a residential area opposite the library and within easy reach of local shops and public transport.



How to find us:


From Liverpool City Centre: Take the West Derby Road onto Muirhead Avenue. Turn left into Dwerryhouse Lane and right into Storrington Lane and keep straight on into Altcross Road. Croxteth Park Care home is situated on the right. From Manchester and the M6: Take the A580 East Lancashire Road, turn left into Stonebridge Lane and onto Altcross Road. We are on the right.

For a more detailed map of our location please visit:

 www.fshc.co.uk



How to contact us:

 **Croxteth Park Care Home,**
Altcross Road/Moss Way,
Croxteth,
Liverpool, L11 0BS

 **0151 286 6280**

 **croxteth.park@fshc.co.uk**

 **www.fshc.co.uk**

Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.



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