

# Ashbourne

Care Home

Taking care to know you,  
so everyone feels at home



Friendly care in a bright  
and relaxed atmosphere



Four Seasons  
HEALTH CARE

# A warm welcome to Ashbourne Care Home Care Home

What makes the resident experience at Ashbourne so special? We believe it's our real sense of 'family' that has kindness, friendliness and respect right at its heart.



People come to us for short-term respite stays, residential care and specialised support for those living with dementia.

In every case we're here to provide all the care each resident's own family could wish for. Ashbourne is conveniently situated close to the town of Dudley with local shops and other amenities including public transport close by.




All areas of our home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or meet with family and friends.

**This brochure will tell you a little more about us.**

To come and visit please give us a call on

**01384 242200**



**Every day,  
we work to make  
our service even  
better.**

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident's experience special.

**Nobody listens  
to residents' views  
quite as closely as  
we do.**





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**Our team is  
dedicated to  
fostering a  
sense of home  
and belonging**

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**We recruit  
our team  
on their  
values**

## **Professional, practical and personal**

**Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.**

As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and

exploring all the ways we can make them happy and comfortable. It's all about giving our residents and their loved ones the confidence that we're providing the very best of care, and delivering special resident experiences every day.



## Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we'll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they're most welcome. Or, if they prefer quiet time alone, we'll respect that too.

Taking care to know you, so everyone feels at home

A woman wearing a white hairnet and a light blue apron over a white collared shirt is smiling. She is holding a white plate with a rectangular cake. The cake is decorated with white frosting, colorful sprinkles, and several red cherry tomatoes on top. The background is a blurred kitchen or dining area.

**Mealtimes are  
a highlight of  
our day**

**There's nothing quite  
like traditional home  
cooking to give  
everyone a lift.**

We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we're pleased to serve them their meal in the privacy of their own rooms.

# All the comforts of home

Our home provides interiors and facilities that are modern and welcoming. We encourage all residents to make their bedrooms feel even cosier with personal touches such as cherished pictures, mementos and small items of furniture.



All Single Rooms



Library



Hair Stylist



Lift Access



Free Wifi



Landscaped Gardens

Ashbourne residents have a choice of communal TV lounges, quiet sitting rooms and a library, all perfect places to meet with visitors. In the warmer months everyone loves our pleasant gardens with their comfortable patio seating and the sights, sounds and fragrances of our special sensory garden.

We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

## Dedicated 24-hour dementia care



Many of our residents who we care for are living with dementia. Our experienced team understand the individual challenges that our residents may face on a day-to-day basis and strive to support them to overcome these challenges in order that they can continue to enjoy all aspects of their lives.

# Ashbourne Care Home Care Home Location

Ashbourne is conveniently situated close to the town of Dudley with local shops and other amenities including public transport close by.

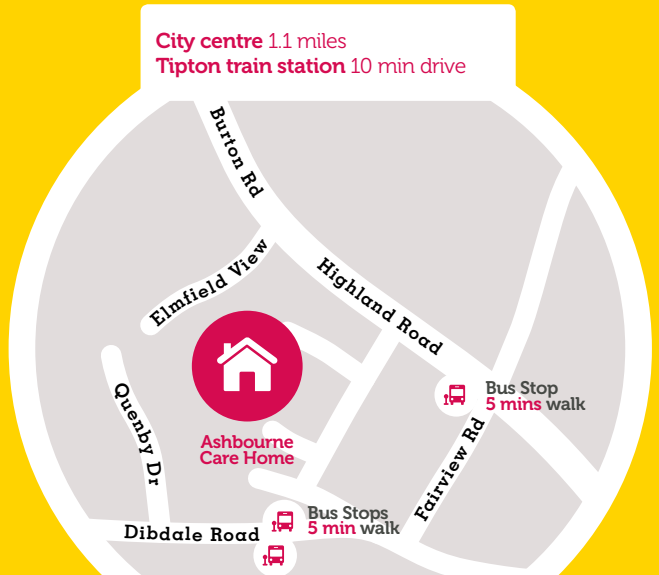


## How to find us:


Ashbourne Court Care Home is easily reached from the M3 and the A303. There is parking for visitors. Andover train station is a short distance away, and the Salisbury to Andover bus service stops outside our home.

For a more detailed map of our location please visit:

 [www.fshc.co.uk](http://www.fshc.co.uk)



## How to contact us:

 Ashbourne Care Home,  
Lightwood Road,  
Dudley  
DY1 2RS

 01384 242200

 ashbourne@fshc.co.uk

 [www.fshc.co.uk](http://www.fshc.co.uk)

## Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.



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