

# Murdoch House

Care Home

Taking care to know you,  
so everyone feels at home



Friendly care in a bright and  
homely atmosphere



Four Seasons  
HEALTH CARE

# A warm welcome to Murdoch House Care Home

What makes the resident experience at Murdoch House so special? We believe it's our real sense of 'family' that has kindness, friendliness and respect right at its heart.



Some residents come to us for a brief respite stay, giving carers a well-earned break. Others receive longer term residential care ranging from specialist support with everyday living to a helping hand in retaining some independence. In every case we're here to provide all the care their own family could wish for.

Our pleasant Tudor-style home is located in a quiet residential area of Wokingham, within easy reach of local shops and other amenities including public transport.

All areas of the home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or welcome family and friends.

**This brochure will tell you a little more about us.**

To come and visit please give us a call on

**0118 978 5423**



**Every day,  
we work to make  
our service even  
better.**

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident's experience special.

**Nobody listens  
to residents' views  
quite as closely as  
we do.**





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**Our team is dedicated to fostering a sense of home and belonging**

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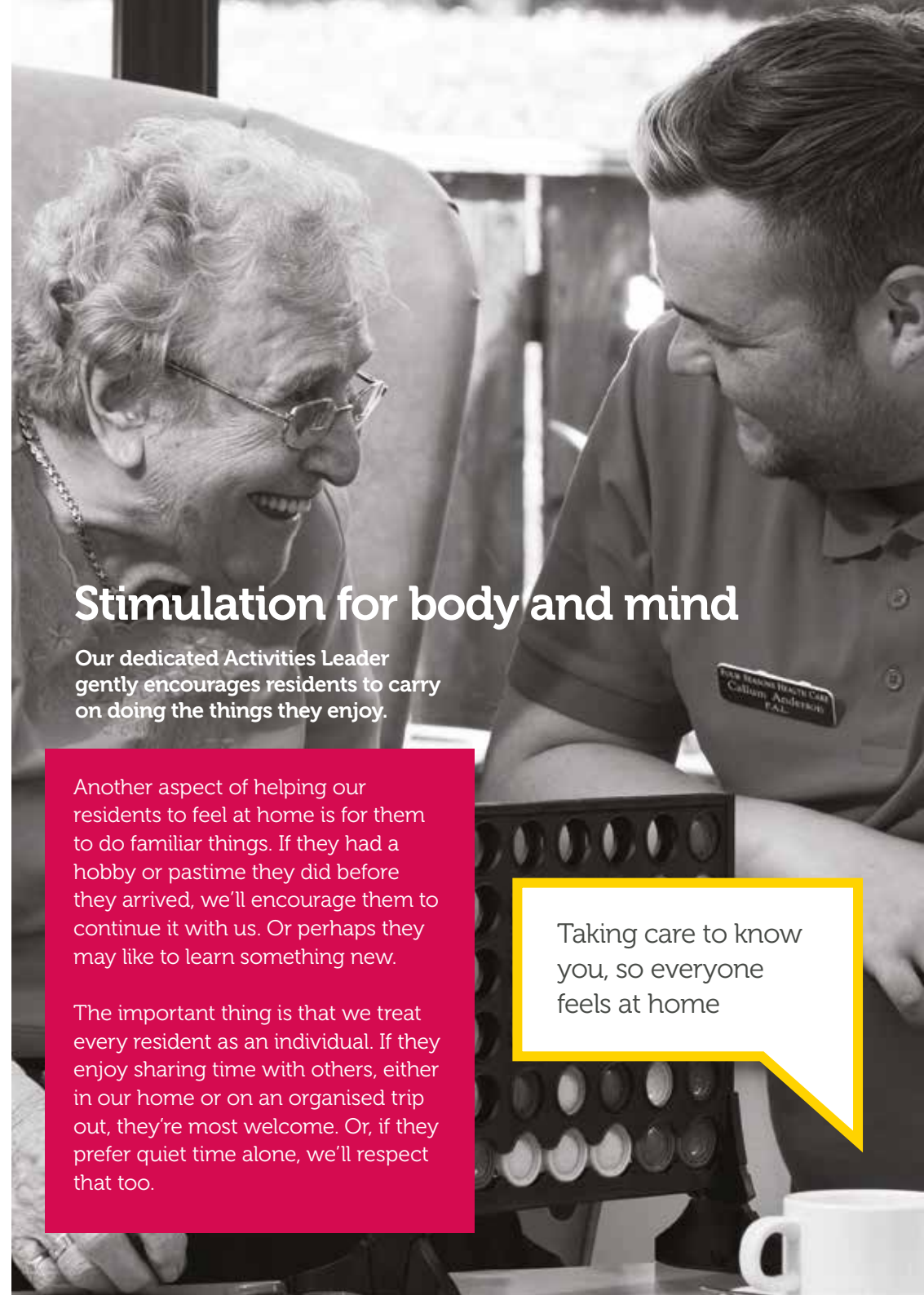
**We recruit our team on their values**

## **Professional, practical and personal**

**Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.**

As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and

exploring all the ways we can make them happy and comfortable. It's all about giving our residents and their loved ones the confidence that we're providing the very best of care, and delivering special resident experiences every day.



## **Stimulation for body and mind**

**Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.**

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we'll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they're most welcome. Or, if they prefer quiet time alone, we'll respect that too.

**Taking care to know you, so everyone feels at home**



**Mealtimes are a highlight of our day**

**There's nothing quite like traditional home cooking to give everyone a lift.**

We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we're pleased to serve them their meal in the privacy of their own rooms.

## All the comforts of home

Our home provides interiors and facilities that are bright and welcoming. We encourage all residents to add personal touches to their bedrooms such as cherished pictures, mementos and items of furniture.



Summer House



Home baking



Hair Stylist



Conservatory



Free Wifi



Residents can personalise their own rooms

Murdoch House residents have a choice of television or quiet lounges plus a bright and spacious conservatory, all perfect places to welcome friends and relatives.

In the warmer months people also enjoy our lovely flower borders, patio seating area, gazebos and summer house\*.

We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

**Book respite care with us in advance**



Unlike some care homes, we offer a pre-booking service. This means that family and carers can plan up to a year ahead for their breaks, holidays or other absences with no last-minute worries. It's also a great opportunity for someone who's considering long-term care to get to know Murdoch House and our team through a trial stay.

# Murdoch House Care Home Location

Our pleasant Tudor-style home is located in a quiet residential area of Wokingham, within easy reach of local shops and other amenities including public transport.



## How to find us:

Murdoch House Care Home is easily reached from centre of town and the M4 motorway. Wokingham train station is a short distance away and there is a regular bus service from Reading that stops close by.

For a more detailed map of our location please visit:

 [www.fshc.co.uk](http://www.fshc.co.uk)



## How to contact us:

 **Murdoch House Care Home**  
1 Murdoch Road  
Wokingham  
Berkshire RG40 2DL

 **0118 978 5423**

 **[murdoch.house@fshc.co.uk](mailto:murdoch.house@fshc.co.uk)**

 **[www.fshc.co.uk](http://www.fshc.co.uk)**

## Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.



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