Romford Grange
Care Home
Taking care to know you, so everyone feels at home

Expert care in a warm and friendly atmosphere
A warm welcome to Romford Grange Care Home

What makes the resident experience at Romford Grange Care Home so special? We believe it’s our real sense of ‘family’ that has kindness, friendliness and respect right at its heart.

At Romford Grange we provide respite, residential and general nursing care. Whatever each person’s needs, we’re here to provide all the support their own family could wish for.

Our modern purpose-built home is situated in a residential area of Romford on several bus routes into the town centre, with local shops in easy reach. Inside Romford Grange our residents have a choice of lively or quiet communal rooms where they can relax with each other or welcome family and friends.

This brochure will tell you a little more about us.

To come and visit please give us a call on 01708 755 185
Every day, we work to make our service even better.

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident’s experience special.
As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and exploring all the ways we can make them happy and comfortable. It’s all about giving our residents and their loved ones the confidence that we’re providing the very best of care, and delivering special resident experiences every day.

Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.

Professional, practical and personal

We recruit our team on their values
Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we’ll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they’re most welcome. Or, if they prefer quiet time alone, we’ll respect that too.
We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we’re pleased to serve them their meal in the privacy of their own rooms.

Mealtimes are a highlight of our day.

There’s nothing quite like traditional home cooking to give everyone a lift.
All the comforts of home

The interiors in Romford Grange are tastefully decorated, light and airy. We encourage our residents to personalise their bedrooms with their own cherished pictures and mementos and we can even change colour schemes to help people settle in.

We provide a choice of communal lounge with television or, alternatively, people can relax in our quiet lounge. All these are perfect places for residents to relax or welcome friends and relatives.

In the warmer months everyone enjoys our landscaped gardens with patios, plenty of seating, raised flower beds and a vegetable garden.

Book respite care with us in advance

Unlike some care homes, we offer a pre-booking service. This means that family and carers can plan ahead for their breaks, holidays or other absences with no last-minute worries.
Romford Grange Care Home Location

Our modern purpose-built home is situated in a residential area of Romford on several bus routes into the town centre, with local shops in easy reach.

How to find us:

Romford Grange is close to the A12 and within easy reach of the M11 and junction 28 of the M25. The local train station is Romford and the bus service from Romford stops close by.

For a more detailed map of our location please visit:

www.fshc.co.uk

How to contact us:

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Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.