Waverley Lodge
Care Home
Taking care to know you, so everyone feels at home

Friendly care in a bright and relaxed atmosphere
A warm welcome to Waverley Lodge Care Home

What makes the resident experience at Waverley Lodge so special? We believe it’s our real sense of ‘family’ that has kindness, friendliness and respect right at its heart.

Our team provides residential support for those who simply want help with everyday activities such as washing or dressing, and nursing care for people with more complex needs. We support residents living with dementia and we also offer short respite stays to give home carers a well-earned break. In every case we’re here to provide all the care each person’s own family could wish for.

Waverley Lodge is situated in Lemington close to local shops, public transport and the A1(M). All areas of our home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or sit with family and friends.

This brochure will tell you a little more about us.

To come and visit please give us a call on 0191 264 7292
Every day, we work to make our service even better.

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident’s experience special.
As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and exploring all the ways we can make them happy and comfortable. It’s all about giving our residents and their loved ones the confidence that we’re providing the very best of care, and delivering special resident experiences every day.

Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.
Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we’ll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they’re most welcome. Or, if they prefer quiet time alone, we’ll respect that too.
We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we’re pleased to serve them their meal in the privacy of their own rooms.

There’s nothing quite like traditional home cooking to give everyone a lift.
All the comforts of home

Our home provides interiors and facilities that are modern and welcoming. We encourage all residents to make their bedrooms feel even cosier with personal touches such as cherished pictures, mementos and small items of furniture.

Residents at Waverley Lodge have a choice of comfortable lounges for TV or conversation, a quiet room for reading, a conservatory and a smoking room, all perfect places to meet with visitors. In the warmer months everyone enjoys getting together outdoors in our pleasant gardens with their comfortable patio seating and the sights, sounds and fragrances of our sensory planting area. We’d be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

Dementia care at Waverley Lodge

Many of our residents who we care for are living with dementia. Our experienced team understand the individual challenges that our residents may face on a day-to-day basis and strive to support them to overcome these challenges in order that they can continue to enjoy all aspects of their lives.
Waverley Lodge Care Home

Location

Waverley Lodge is situated in Lemington close to local shops, public transport and the A1(M).

How to find us:

Waverley Lodge Care Home is easily reached from the A1 and Newcastle upon Tyne. There is parking for visitors available. A regular bus service stops only a short distance away.

For a more detailed map of our location please visit:

www.fshc.co.uk

How to contact us:

Waverley Lodge Care Home, Bewick Crescent, Lemington, Newcastle Upon Tyne, NE15 8AX

0191 264 7292
waverley.lodge@fshc.co.uk
www.fshc.co.uk

Consistently delivering special resident experiences

This Care Home is registered and regulated by the Care Quality Commission. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.