

Jordanstown

Care Home

Taking care to know you,
so everyone feels at home



Friendly care in a bright
and relaxed atmosphere



Four Seasons
HEALTH CARE

A warm welcome to Jordanstown Care Home

What makes the resident experience at Jordanstown so special?
We believe it's our real sense of 'family' that has kindness,
friendliness and respect right at its heart.




Our team provides nursing care for residents with a wide range of needs including long-term medical conditions, physical disabilities or rehabilitation following an illness or accident. We also offer short respite stays to give home carers a well-earned break. In every case we're here to provide all the care each person's own family could wish for.

Jordanstown is conveniently situated a hundred yards from the sea close to local shops, churches, public transport and the main A2 Belfast to Carrickfergus Road. All areas of our home are fresh and cheerful with a choice of lively or quiet communal spaces where residents can relax with each other or welcome family and friends.

This brochure will tell you a little more about us.

To come and visit please give us a call on

028 908 52258



**Every day,
we work to make
our service even
better.**

Thanks to our pioneering digital technology, everyone is encouraged to record their suggestions for the kind of care they want using our very simple iPad system. Residents, families and visiting professionals such as GPs and social workers are all invited to offer their ideas to help us keep on raising our standards.

Each day people are telling us what they like, or what they feel we could do better.

All comments are received directly by our Home Manager who will take any necessary actions immediately. Rest assured, no care home provider is working harder to make every individual resident's experience special.

**Nobody listens
to residents' views
quite as closely as
we do.**





**Our team is
dedicated to
fostering a
sense of home
and belonging**



**We recruit
our team
on their
values**

Professional, practical and personal

Our team is made up of qualified naturally caring people who continue to build their skills with on-going training.

As well as providing excellent professional care, our entire team is dedicated to fostering a sense of home and of belonging. That means taking plenty of time to understand individual residents, their likes and dislikes, and

exploring all the ways we can make them happy and comfortable. It's all about giving our residents and their loved ones the confidence that we're providing the very best of care, and delivering special resident experiences every day.



Stimulation for body and mind

Our dedicated Activities Leader gently encourages residents to carry on doing the things they enjoy.

Another aspect of helping our residents to feel at home is for them to do familiar things. If they had a hobby or pastime they did before they arrived, we'll encourage them to continue it with us. Or perhaps they may like to learn something new.

The important thing is that we treat every resident as an individual. If they enjoy sharing time with others, either in our home or on an organised trip out, they're most welcome. Or, if they prefer quiet time alone, we'll respect that too.

Taking care to know you, so everyone feels at home

A woman wearing a white hairnet and a light blue apron over a white collared shirt is smiling. She is holding a white plate with a rectangular cake. The cake is decorated with white frosting, colorful sprinkles, and several red cherry tomatoes on top. The background is a blurred kitchen or dining area.

**Mealtimes are
a highlight of
our day**

**There's nothing quite
like traditional home
cooking to give
everyone a lift.**

We always ask residents and their families about their food preferences and dietary requirements. Our chef and catering team then work with dieticians to create meals that are nutritious and tasty, using fresh seasonal ingredients. To add more variety, we also make a point of celebrating with special meals and events throughout the year.

Residents can eat in our pleasant dining rooms or, if they prefer, we're pleased to serve them their meal in the privacy of their own rooms.

All the comforts of home

Our home provides interiors and facilities that are modern and welcoming. We encourage residents to make their bedrooms feel even cosier with personal touches such as cherished pictures, mementos and small items of furniture.



Library



Home Baking



Hair Stylist



Lift Access



Free Wifi



Summer House

Residents at Jordanstown have a choice of communal lounges for watching TV or chatting and a peaceful well-stocked library, all perfect places to welcome visitors. In the warmer months people also love to relax in our landscaped gardens with their comfortable patio seating and summer house.

We'd be delighted to show you around to experience our homely, welcoming atmosphere for yourself so please arrange to pop in for a chat.

Respite care at Jordanstown



Arranging respite care with us allows you to take your break, holiday or other absence secure in the knowledge that your loved one is being cared for in warm and friendly surroundings. It's also a great opportunity for someone who's considering long-term care to get to know our home and the team through a trial stay.

Jordanstown Care Home Location

Jordanstown is conveniently situated a hundred yards from the sea close to local shops, churches, public transport and the main A2 Belfast to Carrickfergus Road.



How to find us:


Jordanstown Care Home is easily reached from the A2. There is parking for visitors available. Whiteabbey and Jordanstown train stations are only a short distance away.

For a more detailed map of our location please visit:

 www.fshc.co.uk



How to contact us:

 **Jordanstown Care Home,**
1a Old Manse Road,
Jordanstown,
BT37 0RU

 **028 908 52258**

 **Jordanstown@fshc.co.uk**

 **www.fshc.co.uk**

Consistently delivering special resident experiences

This Care Home is registered and regulated by the The Regulation and Quality Improvement Authority. Thank you to residents and staff who have participated in photography. Please note that the photos in this brochure represent Four Seasons Homes in general and are not all specific to this home.



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